

DEPARTMENT OF HEALTH SERVICES

714/744 P STREET
SACRAMENTO, CA 95814

September 17, 1986

TO: All County Welfare Directors
All County Administrative Officers

Letter No.: 86- 49

SUBJECT: OTHER HEALTH COVERAGE (OHC) INDICATOR CODES

This is to notify you that OHC indicator codes will be printed on October 1986 month-of-eligibility Medi-Cal cards for Title XVI recipients (aid codes 10, 20 and 60). The OHC codes will alert health care providers to direct the card holder to seek care at the health plan indicated on the card or seek payment for services rendered from the health insurance carrier indicated on the card.

Since an OHC indicator has never before been placed on the Title XVI recipients' Medi-Cal cards, some card holders may contact the county welfare department to report problems with this information. There are 23,000 SSI/SSP recipients identified as having other health insurance, 900 of which have Kaiser (K), CHAMPUS (C), or Ross Loos (R).

COUNTY WELFARE DEPARTMENTS' RESPONSIBILITIES

Whenever a Title XVI recipient has identified a problem with the OHC indicator code on their Medi-Cal card, each county welfare department shall take the following actions:

1. Complete the Case Identification and Other Data Problems, except the address, sections on the MC-5. Complete the MC-5 for all necessary OHC code changes or problems, including cancellation of the insurance.
2. Inform the SSI/SSP recipient that the MC-5 will be forwarded to the Health Insurance Unit (HIU) where the correction will be verified with the insurance company and recipient as necessary.
3. Depending on the time of month the problem is identified, the change may not be reflected on the Medi-Cal card for two months.
4. If necessary, issue a hand-typed immediate need card using existing policies and procedures.
5. Mail the completed MC-5 forms on a daily basis to:

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Department of Health Services
Health Insurance Unit
P.O. Box 1287
Sacramento, CA 95806

Remember, this change only affects Title XVI recipients. If the recipient has any questions or concerns, refer them to HIU's toll free number: 1-800-952-5294.

If you have any questions, please feel free to contact your State MEDS Liaison.

Sincerely,

Original signed by

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants
MEDS Liaisons

Expiration Date: October 31, 1986